



## IMPAX UV PC WARRANTY - 10 YEARS

### **Breakage**

Should within 10 years from the date of sale, as a result of a manufacturing defect, **EGR Polycarbonate UV capped (two sides) 10 year sheet** break, EGR will provide replacement sheet or a refund as detailed in the schedule below, subject to the terms and conditions set out below.

Although polycarbonate sheet has strong resistance to breakage it should not be assumed from this warranty that the sheet is unbreakable. EGR cannot account for all usage's to which the sheet may be exposed and it is recognised that all materials are breakable.

### **Light Transmission**

Should within 10 years from the date of sale, as a result of a manufacturing defect, **EGR Polycarbonate UV capped (two sides) 10 year sheet** have a loss in light transmission of more than 10% of the initial light transmission value, EGR will provide replacement sheet or a refund as detailed in the schedule below, subject to the terms and conditions set out below.

### **Terms and Conditions**

. No warranties on abrasion resistance apply to this product.

The warranty against breakage only applies to sheet installed and cleaned to EGR recommendations. The purchaser should obtain a copy of EGR's cleaning instructions from the supplier of the sheet.

Determination of loss of light transmission will be measured with reference to DIN 5036 for a cleaned, unscratched sample as recommended by EGR. This warranty for loss in light transmission applies only to clear EGR sheets e.g. it does not apply to tinted or coloured sheets. This warranty covers loss of light transmission due to degradation in the product occurring due to or arising out of a manufacturing defect. It does not cover loss in light transmission due to abrasion, atmospheric & chemical deposits or dust. Regular cleaning, as recommended by EGR, will assist to reduce loss of light transmission, however it will not abolish it.

### **Additional Information**

The thickness of the test samples for light transmission testing must be between 1mm and 3 mm and the sample surface should be machined to achieve a smooth polished finish.

### **Warranty Guidelines**

The warranty against breakage only applies to sheets that are:

1. Transported, stored and used, in such a way so as not to adversely affect the material.
2. Not exposed to methods used to join, attach, or seal the material, which have a detrimental effect on the material. If the sheets are drilled or riveted, only the weathering resistance warranty is applicable.
3. Not exposed to the negative effect of chemicals.
4. Not thermoformed or moulded in any way.
5. Cleaned in accordance with EGR's recommended cleaning procedures



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## Warranty Case

Claims for breach of warranty shall only be considered if the following conditions have been met:

- It can be proven that the sheets have been used as set out in the Warranty Guidelines above.
- The claim is made immediately upon the detection of a defect in the sheet
- The invoice from the supplier of the sheet can be produced. The invoice should show the name and address of the customer, the purchase date, the complete product description and the total quantity of the purchased sheet.
- A signed and completed copy of this warranty has been returned to EGR, by the supplier, within one month of the sale. EGR will acknowledge receipt in writing and this acknowledgment must be produced by the supplier to validate a claim.

EGR reserves the right to undertake independent investigations into the cause of the failure. Upon request the customer must provide EGR with a 1m<sup>2</sup> sample of the defective sheet for trial purposes.

Prior to the shipment of replacement material, the entire defective stock must be returned to EGR for assessment. If a claim is validated EGR may elect to supply the replacement material to the customer at a discounted pro rata of the original purchase price as set out below or refund the original sales price pro rata as set out below.

To the extent permitted by law this written warranty for EGR Polycarbonate UV Capped (two sides) 10 year sheet is in lieu of all other warranties and conditions (express or implied) including without limitation, any written or verbal statement or representation.

EGR shall, to the extent permitted by law, not be liable for any damages arising out of the use or application of EGR Polycarbonate UV capped (two sides) 10 year sheet, nor shall EGR be liable for any amount greater than the original price purchaser paid for the EGR Polycarbonate UV capped (two sides) 10 year sheet.

This warranty represents to extent permitted by law the purchaser's sole and exclusive recourse.

Additional claims for extra expenses incurred are the sole responsibility of the customer.

**NOTE:** The information given in the above warranty is based on our knowledge and experience to date. It does not release the user from the obligation of carrying out their own tests and trials, in view of the many factors which may affect the application; neither do they imply any legally binding assurance of certain properties or suitability for a specific purpose.

## **GRADINGS**

<b>Time from Date of Sale</b>	<b>% Refund of Purchase Price or % Discount on Purchase Price of Replacement Product</b>
0 – 1 years	100
within 2 years	80
within 3 years	60
within 3 years	40
within 5 years	20
within 10 years	10



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Customer Name: \_\_\_\_\_

Address: \_\_\_\_\_

Supplier Name: \_\_\_\_\_ Date of Sale: \_\_\_\_\_

Address: \_\_\_\_\_

Supplier Signature: \_\_\_\_\_ Supplier Invoice Number: \_\_\_\_\_

Number of sheets purchased: \_\_\_\_\_ EGR Lot/Serial No(s): \_\_\_\_\_

### EGR Recommended Cleaning Procedure

EGR Polycarbonate sheet, like all plastics, should be cleaned regularly. EGR recommends a cleaning schedule of at least once per year. A regular cleaning program will reduce the effects of weathering but will not eliminate them.

#### STEPS

1. Rinse sheet with lukewarm water only. **DO NOT ADD DETERGENTS OR SOAP** to the water.
2. Using a soft, gentle cloth or sponge, lightly wash to loosen remaining dirt and residue. **DO NOT SCRUB** or use brushes or harsh instruments. EGR Polycarbonate sheeting is not scratch resistant.
3. Repeat rinse with clean lukewarm water
4. Dry with a soft clean cloth to prevent water spotting.
5. Do not clean in direct sunlight.